



AO Plus Pte Ltd

18 June 2026

Ref: JLI/AOC/UPG/20260618

Classification: Customer Action Required

Dear Person In Charge,

We wish to inform you that the current stable programming language used in AOC Accounting Software in the year 2026 is PHP version 8.5.

We notice that the AOC Accounting Software was implemented in your organization in the year 2021 and it has not been upgraded. The gap of 5 years implies that the software security patch is not up to the latest.

We strongly recommend that the software be upgraded as soon as possible. Attached are some of the benefits and FAQ.

Please reach out to me if you have any questions or concerns.

Yours faithfully,

Angelynn Foo

Professional Service

angelynn@aoplus.asia

Product Version Summary

	Current Installed Version	Current Supported Version
AOC Version	Version 3.20.49	Version 7.10.x
Support Status	End-of-Support — Not maintained	Fully Supported
Security Updates	Discontinued	Actively provided
Data Protection	No longer assured	Current safeguards applied

Business Risks of Continued Use

Your organisation's continued reliance on an unsupported version of AOC gives rise to the following material business risks, each of which warrants consideration by your finance and management leadership.

Exposure of Financial Data and Records. AOC Version 3.20.49 no longer receives protective updates of any kind. Known weaknesses in the software will remain permanently unaddressed, leaving financial records — including invoices, general ledger entries, payroll data, and tax submissions — without adequate protection. An unauthorised access event may result in loss, corruption, or disclosure of confidential financial information, with significant operational, reputational, and legal consequences. The cost of incident recovery typically far exceeds that of a planned, managed upgrade.

Reduced Productivity and Absence of Support. Older versions of AOC operate at a materially lower level of performance than the current release, resulting in slower report generation, extended period-end processing times, and reduced system responsiveness. Furthermore, Version 3.20.49 falls outside our active support scope, substantially limiting our ability to provide resolution or assistance should operational issues arise.

Benefits of Upgrading to AOC Version 7.10.x

- Assured data protection through continuously maintained security measures, safeguarding financial records to current standards.
- Improved operational efficiency with materially faster transaction processing, period-end reporting, and account reconciliation.
- Maintained compatibility with banking portals, payment services, and third-party financial platforms, ensuring uninterrupted operational connectivity.
- Strengthened audit and compliance posture, with AOC 7.10.x maintained in alignment with current data protection and financial software standards.
- Full access to vendor support and all product enhancements introduced since Version 3.20.49.

Recommended Course of Action

- Contact our Customer Support Team to schedule an upgrade consultation and discuss your organisation's timeline and operational requirements.
- Commission a pre-upgrade review to ensure all existing data, account structures, and integrations are accurately preserved and migrated to Version 7.10.x.
- Agree an upgrade schedule aligned with your financial calendar, including period-end activities and audit windows.
- Confirm that a verified data backup has been completed prior to commencement of the upgrade.